COMPLAINT: EQUAL CREDIT OPPORTUNITY ACT; DEMAND FOR JURY TRIAL

anti-discrimination laws, and the common law.

2. Plaintiff is informed and believes, and based thereon alleges, that Defendant PORTFOLIO RECOVERY ASSOCIATES, LLC is the successor in interest to GE Capital, for the purposes of a credit card loan, Acct. No. XXXXXXX1552, made by the latter, a nationally-regulated lender, to Plaintiff; that Portfolio has, for the purposes of federal regulations, such as the Equal Credit Opportunity Act, fully stepped into the shoes of GE Capital. PORTFOLIO and its collection counsel are, for the purposes of the aforementioned credit card loan, subject to all federal restrictions and requirements that would apply to GE Capital and the latter's collection counsel. These federal requirements include those pertaining to a "creditor," such as PORTFOLIO RECOVERY ASSOCIATES, LLC, and "debt collector" counsel, such as Defendant COLLECTION ATTORNEYS. (12 CFR 202.2 (l) (part of the Federal Reserve's Regulation "B"), and 15 USC 1691(a)(2)). Defendant PORTFOLIO RECOVERY ASSOCIATES, LLC ("Portfolio") therefore, may not discriminate in the collection process against 1) racial minorities; 2) women; and 3) those receiving public assistance, all of which categories apply to PLAINTIFF MERAZ. (15 USC 1691 (a); 12 CFR 202.2 (m))

3. Plaintiff is informed and believes, and based thereon alleges, that Defendant COLLECTION ATTORNEYS, is barred by 15 USC Sec. 1692 from engaging in, facilitating, endorsing, ratifying, and/or encouraging, the illegal conduct of Portfolio, such as the knowing discrimination against the protected classes of 15 USC §1691, in the collection process [e.g., those on public assistance; see 12 CFR 202.2 (m)]. Additionally, Portfolio is a "debt collector," and Collection Attorneys acts as a "debt collection law firm," pursuant to 15 USC §1692, and thus the acts on Portfolio and Collection Attorneys are actionable. Plaintiff is informed and believes, and based thereon alleges, that Collection Attorneys 1) acts repeatedly seeks to collect debts for GE Capital and other national lenders, and their successors in interest, such as Portfolio: 2) derives the majority of its income from such debt collection; 3) holds itself out to the general public as debt collection law firm. As such, Collection Attorneys is

subject to protections against abusive collection practices, and should have, but in this case did not, restrain Portfolio from such abusive conduct. COLLECTION ATTORNEYS may therefore be held liable. *Jerman v. Carlisle, McNellie, Rini, Kramer & Ulrich LPA*, 130 S.Ct. 1605 (2010) [collection law firm liable for violations of law in loan collection]

4. Plaintiff M. MERAZ ("Plaintiff") is an individual. She entered into the subject loan agreement with GE Capital, Portfolio's predecessor in interest, in or about 2009. During 2010 to 2013, Plaintiff suffered decreased income, which hampered her ability to repay the loan. In or about 2010, Plaintiff is informed and believes, and based thereon alleges, that, Plaintiff informed GE Capital that she was not able to repay the loan subject to GE Capital's terms. Plaintiff became unemployed, and was on public assistance (unemployment insurance) for several months of 2010-2012, during the pendency of the payback period, while living in the County of Los Angeles. During the pendency of this payback period, while on public assistance, Portfolio knowingly refused to negotiate terms of repayment more accommodating to Plaintiff, and thus engaged in "disparate impact discrimination" against Plaintiff. Ramirez v. Greenpoint Mortgage Funding, 633 F.Supp. 622, 626 (N.D.Cal., 2008). To this day, Plaintiff is informed and believes, and thereby alleges, Portfolio, with the encouragement and endorsement of Collection Attorneys, refuses to engage in discussions that would end this "disparate impact" discrimination by Portfolio against Plaintiff. Thus there is a continuing violation of federal law by both named defendants.

5. In making the credit card loan to Plaintiff, Portfolio's predecessor in interest participated in the process of a credit transactions, as regulated by Federal Reserve Regulation "B," including, among other statutes, 15 USC Sec. 1691 and 12 CFR 202.2 (m). Plaintiff is also informed and believes, and based thereon alleges, that the credit transactions and collection processes involved herein were, at all relevant times, subject to the California and federal common law covenants of good faith and fair

dealing, and the anti-discrimination clauses of 15 USC §1691 and 12 CFR 202.2, among other laws.

6. Portfolio, via Defendant, COLLECTION ATTORNEYS, has sued Plaintiff in the Superior Court of the State of California, in and for the County of Los Angeles, Case No. 13C00518, as part of Portfolio's loan collection process, subject to 15 USC Sec. 1691 and 12 CFR 202.2(m). Collection Attorneys is acting as counsel for Portfolio in that matter, and refuses to respond to Plaintiff's recitation of his rights pursuant to federal law, and has refused to settle the case or prevent the filing of the instant matter, despite repeated written requests and demands, made over the last several months. Counsel for Plaintiff MERAZ, since in or about the spring of 2013, has advised Counsel for Portfolio that the matter is subject to Federal jurisdiction, pursuant to the Equal Credit Opportunity Act and other laws, and has sought to resolve the matter. Counsel for Portfolio is utterly non-responsive. It is the intention of Counsel for Plaintiffs herein to seek the dismissal, suspension, or abatement of the

State Court action, forthwith.

7. This Complaint is based on the 15 USC 1691 [Fair Debt Collection Practices Act] and 1692 [Equal Credit Opportunity Act (hereafter, "ECOA")]; 12 CFR 202.2(m) [Equal Credit Opportunity Act applies to collections]; 15 USC 1692 [Fair Debt Collection Practices Act]; Jerman v. Carlisle, McNellie, Rini, Kramer & Ulrich LPA, 130 S.Ct. 1605 (2010) [collection law firm liable for violations of law in loan collection]; 42 USC Sec. 1982 [racial discrimination in contracts; Ramirez v. Greenpoint Mortgage Funding, 633 F.Supp. 622, 626 (N.D.Cal., 2008 [lender liable for "disparate impact" discrimination against borrowers, based on alleged policies; see also cases cited therein]); and the California law of contract and unfair business practices, and other laws.

8. Defendant, Portfolio, as facilitated and endorsed by Defendant Collection Attorneys, through its
-4COMPLAINT: EQUAL CREDIT OPPORTUNITY ACT; DEMAND FOR JURY TRIAL

loan and collection policies, is pursuing a policy or policies that have a "disparate impact" upon Plaintiff herein. For example, the United States Department of Labor, in various publications of the Bureau of Labor Statistics, and private news sources, have stated, for example, that 1) the recession of 2007 and its after effects (also known as "the Great Recession") caused long periods of unemployment for many; and 2) the unemployed had and have far greater difficulty in paying back financial obligations than those who remained gainfully employed from 2007 until the present. Racial minorities and those on public assistance suffered statistically greater negative impacts upon their wealth and greater losses of income than non-minorities and those who remained gainfully employed during the Great Recession and afterwards. The effects of that downturn are still felt nationwide today. (See, for example, *Bloomberg Financial News*, "Sorry, U.S. Recoveries Aren't Different," October 15, 2012, located online at http://www.bloomberg.com/news/2012-10-15/sorry-u-s-recoveries-really-aren-t-different.html)

9. Plaintiffs' ability to pay bills has been seriously, negatively impacted by the Great Recession, and its after effects. As a result of months of unemployment, receiving the modest sum that is unemployment insurance, Plaintiff was not able to keep up with various financial obligations. It is for precisely someone such as Plaintiff that national lenders, and their collection firms and law firms, are required to refrain from pursuing pursue collection policies that have a "disparate impact" upon the suddenly unemployed credit card borrower, which Plaintiff became in or about early 2011. See, for example, Office of the Comptroller of the Currency ("OCC"), Credit Card Lending: Comptroller's Handbook (1998 ed.), pp. 6, 13, & 97.

10. Plaintiff is informed and believes, and based thereon alleges, that Portfolio and its predecessor in interest, at all relevant times, had a policy of demanding immediate, full repayment of a credit card loan, despite the borrower's loss of a job and reliance upon public assistance for all or part of her

income, or in the alternative, pushing a policy of no renegotiation of repayment terms for a suddenly unemployed individual. These policies had a disparate impact upon borrowers such as Plaintiff, forcing her, for example, to choose between providing necessities for her family (food, shelter, medical care) and repayment of the loan balance to Portfolio and/or its predecessor in interest. The policies ignored the fact that Plaintiff had far less money, and constituted a continuing pattern of discrimination and abuse against her (*see*, cases collected in *Ramirez v. Greenpoint Mortgage Funding*, 633 F.Supp. 622, 626 (N.D.Cal., 2008) [emphasis added]

II. PARTIES

- 11. Plaintiff MERAZ is an individual, residing in the County of Los Angeles, State of California. The conduct referred to herein affected her and continues to affect her, from at least 2010 until the present.
- 12. Plaintiff re-alleges her allegations concerning the status of GE CAPITAL, PORTFOLIO, and Collection Attorneys, stated above at Pgh. 2-4, which are reincorporated herein by reference. Plaintiff, however, re-emphasizes, that Defendant Portfolio, as the admitted transferee of all rights, title, and interest in the account of GE CAPITAL, Acct. xxxxxxxx1552, thus acquired all the obligations and duties of GE Capital with regard to the collection of said debt. As a result, Plaintiff is informed and believes, and based thereon alleges, that Portfolio, in its collection policies and practices, including the conduct of the collection action, is subject to the regulations of the Office of the Comptroller of the Currency, the Federal Reserve, and the Department of the Treasury. Therefore, said Defendant is subject to various anti-discrimination laws regulating PORTFOLIO and commerce. (OCC, Credit Card Lending: Comptroller's Handbook (1998 ed.), pp. 6, 13, & 97.
- 13. Plaintiff is informed and believes, and based on said information and belief alleges, that Defendant Collection Attorneys is a law firm which regularly and frequently represents creditors; that at least 50% of its income comes from debt collection; that debt collection is its principal business; and that

COLLECTION ATTORNEYS regularly and frequently attempts to collect debts for Portfolio and/or GE Capital. Furthermore, Collection Attorneys apparently often initiates many collection actions without investigating the facts of the matters from the consumer's point of view, e.g., for the existence of disparate impact discrimination and federal jurisdiction. COLLECTION ATTORNEYS simply ignores the Plaintiff-borrower's requests for accommodation, and MERAZ's counsel's repeated requests to resolve the matter. COLLECTION ATTORNEYS is a "debt collector" pursuant to 15 USC §1692a (6) (Fair Debt Collection Practices Act ["FDCPA"]), and COLLECTION ATTORNEYS is otherwise subject to the requirements and restrictions of the FDCPA. COLLECTION ATTORNEYS'S actions herein violate 15 USC §1692e, among other statutes.

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14. Plaintiff is informed and believes, and based thereon allege, that Portfolio has a policy of demanding full and immediate payment of a loan balance, without accommodating for Plaintiff's unemployment and her interval on unemployment insurance. This policy causes DISPARATE IMPACT upon Plaintiff. Then, going even further, Defendants file a LAWSUIT Mr. MERAZ, making a mockery of all obligations pursuant to the Equal Credit Opportunity Act, and Fair Debt Collection Practices Act. This the very essence of DISPARATE IMPACT discrimination. Moreover, Plaintiff is informed and believes, and based on said information and belief alleges, that COLLECTION ATTORNEYS as agent of Portfolio has encouraged, ratified, adopted, aided, abetted, and actively joined in the discriminatory conduct. Penalizing this conduct, granting rescission of the alleged contract, and awarding damages against COLLECTION ATTORNEYS and the remaining Defendants, would be consistent with the broad purpose of the ECOA [i.e., prevention of abusive, unfair, and unconscionable conduct by creditors against and debt collectors]. Heintz v. Jenkins, 514 U.S. 291, 297-298, 115 S.Ct. 1489, [FDCPA is a broad statute]; Ramirez v. Greenpoint Mortgage Funding, Inc., 633 Fed.Supp.2d 922, 926-928 (N.Dist. Cal., 2008); Frey v. Gangwish, 970 F.2d 1516, 1521, (6th Cir., 1995) [FDCPA a broad statute] (case cited on other grounds in Rutter, Cal. Practice

Guide: Enforcing Judgments/Debts CH. 2-B, B., "Statutory Liability And Procedures," (2009)); Baker 1 2 v. GC Services Corp., 677 F.2d 775, 777 (9th Cir., 1982) [FDCPA designed to protect from 3 unscrupulous collectors]. COLLECTION ATTORNEYS' unscrupulous conduct, in actively and knowingly supporting the discriminatory conduct referred to herein (racial discrimination in contracts 4 5 42 USC Sec. 1981) and disparate impact [credit transaction discrimination - Equal Credit Opportunity Act]) by WELLS FARGO, FDM, and FDC, puts COLLECTION ATTORNEYS squarely 6 within the group of entities that the FDCPA was designed to bring to heel. Jerman v. Carlisle, 7 McNellie, Rini, Kramer & Ulrich LPA, 130 S.Ct. 1605 (2010) [7-2 decision]). 8 9 10 15. The ECOA applies to the collection process, e.g., demanding payment from an individual such as 11 Meraz, in violation of prohibitions against disparate impact discrimination. 12 CFR 202.2 (m); 12 Ramirez v. Greenpoint Mortgage Funding, Inc., 633 Fed.Supp.2d 922, 926-928, and cases collected 13 therein. 14 15 16, Plaintiff is informed and believes, and based thereon alleges, that each of the Defendants herein, 16 including all factitiously-named Defendants, is the agent, employee, and co-venturer of each of the 17 remaining Defendants, and acted herein within the scope of said agency, employment, and co-venture. 18 Moreover, each and every Defendant endorsed, approved, ratified, and encouraged the conduct of each of the remaining Defendants, as alleged herein. 19 20

JURISDICTION AND VENUE

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17. Venue is proper in this Court, as MERAZ is filing a federal question Complaint. Moreover, it will be MERAZ's intent to seek transfer of the underlying state court action to federal court as well, pursuant to pendant jurisdiction. 15 USC §1691 (Equal Credit Opportunity Act); 15 USC §1692 et seq. (Fair Debt Collection Practices Act); 42 USC §1981 (Civil Rights Act; Racial Discrimination);

from discrimination. "Consumer laws and regulations, including fair lending and other anti-

discrimination laws, affect all aspects of credit card lending." OCC, Credit Card Lending:

COMPLAINT: EQUAL CREDIT OPPORTUNITY ACT; DEMAND FOR JURY TRIAL

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Comptroller's Handbook (1998 ed.), p. 8. The ECOA must be liberally construed to best effectuate the purpose of eradicating discrimination in credit transactions and to prevent creditors from profiting from invidious discrimination. See, United States v. Landmark Financial Services Inc., 612 F. Supp. 623, 628 (D. Md. 1985) ("Congress believed 'that strong enforcement of [the ECOA] is essential to accomplish its purposes.") (quoting S.Rep. 589, 94th Cong., 2d Sess.); Silverman v. Eastrich Multiple Investor Fund, L.P., 51 F.3d 28, 32-33 (3d Cir. 1995) (ECOA should be interpreted so that creditors do not benefit from discrimination). Accordingly, courts regularly look to case law developed under the Fair Housing Act to interpret ECOA. See, Shuman v. Standard Oil Co. of Cal., 453 F. Supp. 1150, 1153-54 (N.D. Cal. 1978) (in absence of decisional law under ECOA, court looked to Fair Housing Act); United States v. Beneficial Corp., 492 F. Supp. 682, 686 (D. N.J. 1980), aff'd, 673 F.2d 1302 (3rd Cir. 1981) ("Although there is at this time a paucity of precedent with respect to ECOA, analysis of the enforcement network of the analogous Fair Housing Act has resulted in similar conclusions."); Emigrant Savings PORTFOLIO v. Elan Management Corp., 668 F.2d 671 n.3 (2d Cir. 1982) (stating that ECOA claim does not require separate analysis from Fair Housing Act claim). Thus, Fair Housing Act cases applying the non-delegable duty doctrine should apply with equal force to Plaintiffs' ECOA claims, and assist this Court in assessing DISPARATE IMPACT analysis.

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23. PORTFOLIO and Does 1-5, inclusive, are "creditors," within the meaning of 15 USC §1691(e). Furthermore, moving to collect from a consumer, where 1) minorities are more negatively affected by the recession; 2) Plaintiff is a minority; 3) Plaintiff was on public assistance after her layoff; and where 4) Plaintiff's ability to pay bills has also been negatively impacted by a documented her loss of income and the attempted foreclosure on her home, and the urgent need to address that situation, in the context of continuing to care for her elderly mother. 15 USC §1691(a)(1) and (a) (2), which state, respectively, that "[i]t shall be unlawful for any creditor to discriminate against any applicant, with respect to any aspect of a credit transaction...on the basis of ...national origin," and that "[i]t shall be unlawful for any creditor to discriminate against any applicant, with respect to any aspect of a credit transaction ...where all or part of the applicant's income is derived from any program of public assistance." [emphasis added] Plaintiff MERAZ falls within the protections of 15 USC §1691(a) (1) and (2).

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layoff, loss of income, impending foreclosure, mounting bills, threat to her income going forward, and 3 4 5

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need to care for her elderly parent, insisting on full and immediate payment of a balance due on her credit card, while knowing or suspecting that other creditors were also demanding full payments of credit cards, going forward and demanding payment of amounts that it knew or should have known that MERAZ could not pay. PORTFOLIO refused to even acknowledge the difficulties that Plaintiff has faced/is facing, but rather, allegedly attempted to "assign" its account to-Defendant Portfolio, a debt collector, which hired an attorney, COLLECTION ATTORNEYS, and filed a State Court complaint against Plaintiff.

24. PORTFOLIO discriminated against Plaintiff in violation of the ECOA by, with knowledge of her

25. Alternatively, PORTFOLIO engaged in a facially neutral policy of seeking immediate full payment from credit card holders, such as MERAZ, and hiring attorneys to sue cardholders such as Plaintiff, who apparently cannot pay the full balance right away, without negotiation, and without inquiring as to the cause, reason, or circumstances relating to the particular situation of the specific credit card holder, or making a reasonable accommodation for same. This policy had a disproportionate effect upon MERAZ, compared to similarly situated Caucasian males, because MERAZ is 1) is minority; 2) is female, with dependent(s); 3) had been on public assistance during the relevant time period (2009-2012); 4) had, as many minorities, suffered greater negative impact to income and savings during the relevant time period (2009-2012) as a result of the "Great Recession"; and 5) all of this occurred in the middle of the worst economic downtown in the United States since the period 1929 to 1939. PORTFOLIO, Portfolio, Portfolio's predecessor in interest, and COLLECTION ATTORNEYS, were aware of these facts, or, Plaintiff is informed and believes. could easily discovered them had they attempted to meet their statutory duties pursuant to ECOA and FDCPA, but Defendants could not have cared less.

These acts, separately and collectively, had a DISPROPORTIONATE NEGATIVE IMPACT Plaintiff, in violation of 12 CFR 202.2 (m).

- 27. There is no legitimate business reason justifying the aforementioned policies and practices employed by PORTFOLIO against MERAZ. Any business purpose that said policies and/or practices seek to achieve could be achieved by a policy that does not have 1) such a discriminatory effect; 2) such a Draconian impact; and 3) such an outrageous appearance of insensitivity, unfairness, and ruthlessness. THIS IS PARTICULARLY TRUE WHERE PORTFOLIO'S PREDECESSOR IN INTEREST RECEIVED BILLIONS OF DOLLARS IN "TARP" BAILOUT MONEY FROM THE SAME TAXPAYERS THAT IT IS SUING NOW.
- 28. As a proximate result of the acts of PORTFOLIO and Does 1-5, inclusive, and their violation of this statute, Plaintiff has been actually damaged, including suffering physical and emotional distress, injuries to her strength and activity, and physical injuries, in an amount subject to proof, but in excess of \$10,000.
- 29. Moreover, this claim for relief arises from continuing violations of the ECOA; for example, the State Court lawsuit filed by PORTFOLIO that is still pending.
- 30. Wherefore, Plaintiff is entitled to actual damages against Defendants, as well as declaratory relief, and equitable relief, including rescission of the alleged contract, repair of her damaged credit, and injunctive and declaratory relief, for Defendants' conduct, as described herein.
- 31. Defendants' actions were malicious, oppressive, vexatious, intended to harm Plaintiff, and/or taken with wanton and reckless disregard for their tendency and likelihood to cause harm to Plaintiff, and to undermine her statutory rights, in a manner justifying punitive damages, pursuant to the Equal Credit Opportunity Act, and federal common law.
- SECOND CAUSE OF ACTION: DISPARATE IMPACT/DISPARATE TREATMENT RACIAL DISCRIMINATION (Civil Rights Act; 42 USC §§1981, 1982, et seq.) [Against PORTFOLIO AND COLLECTION ATTORNEYS, and Does 1-5, inclusive]

1	32. Plaintiff reincorporates and realleges the allegations stated above at Paragraphs 1-31 above herein,
2	as though fully re-stated at this place.
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4	33. The Civil Rights Act of 1866 and 1870, later expanded in 1991, prohibits racial discrimination in
5	the formation, performance, and allowance of enjoyment of the benefits of the privileges, terms, and
	conditions of contracts.
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7	34. 42 USC §1981 states the following:
8	(a) Statement of equal rights
9	All persons within the jurisdiction of the United States shall
0	have the same right in every State and Territory to make and
.1	enforce contracts, to sue, be parties, give evidence, and to the
2	full and equal benefit of all laws and proceedings for the security
	of persons and property as is enjoyed by white citizens, and shall
13	be subject to like punishment, pains, penalties, taxes, licenses,
۱4	and exactions of every kind, and to no other.
15	(b) "Make and enforce contracts" defined
16	For purposes of this section, the term "make and enforce
l7	contracts" includes the making, performance, modification, and
	termination of contracts, and the enjoyment of all benefits,
18	privileges, terms, and conditions of the contractual relationship.
19	
20	(c) Protection against impairment
21	The rights protected by this section are protected against
22	impairment by nongovernmental discrimination and impairment under
23	color of State law. [emphasis added]
24	35. Here, PORTFOLIO 's actions violated this statute, by denying Plaintiff, a minority female, and
25	recipient of public assistance under 15 USC \$1691, the benefit of laws against discrimination and

-13-

COMPLAINT: EQUAL CREDIT OPPORTUNITY ACT; DEMAND FOR JURY TRIAL

COMPLAINT: EQUAL CREDIT OPPORTUNITY ACT; DEMAND FOR JURY TRIAL

l 2 47. Wherefore, Plaintiff is entitled to 1) rescission of the alleged credit contract, 2) repair of her credit, 3) injunctive relief to end all further activity to by Defendants that injure MERAZ'S credit; and 4) 3 declaratory relief, as well as 5) compensatory damages. 4 5 48. Defendants' actions were malicious, oppressive, vexatious, intended to harm Plaintiff, and/or taken 6 with wanton and reckless disregard for their tendency and likelihood to cause harm to Plaintiff, and to 7 undermine her statutory rights, in a manner justifying punitive damages. 8 49. Plaintiff is entitled to reasonable attorney's fees. 9 10 50. Plaintiff is entitled to statutory damages. 11 12 FOURTH CAUSE OF ACTION: BREACH OF THE COVENANT OF GOOD FAITH 13 AND FAIR DEALING (By MERAZ Against PORTFOLIO and Does 1-5, inclusive) 14 51. Plaintiff reincorporates and realleges the allegations stated above at Paragraphs 1-50 above, as 15 though fully re-stated at this place. 16 17 52. Plaintiff MERAZ had a written contract with GE CAPITAL with regard to the credit card loan in 18 question herein. Said contract was apparently assigned to PORTFOLIO by GE CAPITAL. This 19 contract was subject to the federal law, such as 15 USC, Sec. 1691, among other statutes. 20 21 53. Furthermore, said contract, both before and after the assignment to PORTFOLIO, was and is subject to a covenant of good faith and fair dealing, which is part of all contracts in California, as well 22 23 as the federal common law covenant of good faith and fair dealing. These covenants require that 24 neither party thereto act to defeat or undermine the rights of the other party to the contract. 25

54. Defendant PORTFOLIO and Does 1-5 breached the covenants of good faith and fair dealing, by 1 failing to abide by their duties as "creditors," pursuant to 15 USC Sec. 1691 and other laws, such as 2 the prohibition against disparate impact discrimination against those receiving public assistance. By 3 acting in the unfair, abusive, and discriminatory manner described herein, which sought to undermine 4 Plaintiff's federal rights, said Defendants breached the covenant of good faith and fair dealing. 5 6 55. As a proximate result of Defendants' violation of the covenant of good faith and fair dealing, such 7 as Defendants' refusal to even respond to Plaintiff written demand letter based on ECOA, of August 8 2013, Plaintiff has been obliged to hire counsel, incur expenses, and suffer damages subject to proof, 9 and within the jurisdiction of this court. 10 11 12 13 14 FIFTH CAUSE OF ACTION: VIOLATION OF CALIFORNIA LAW AGAINST 15 UNFAIR COMPETITION AND UNFAIR TRADE PRACTICES [By MERAZ Against 16 PORTFOLIO, COLLECTION ATTORNEYS, and Does 1-10, inclusive] 17 56. Plaintiff reincorporates and realleges the allegations stated above at Paragraphs 1-55 above herein, 18 19 as though fully re-stated at this place. 20 57. Defendants' conduct has been immoral, uncivil, unfair, and intended to harm and defeat Plaintiff's 21 rights. Plaintiff is informed and believes, and based thereon alleges, that the alleged acts were and are 22 apparently undertaken as part of Defendants' regular and customary business practices. 23 24

58. California's law against unfair competition is broad, and may be stated against any business practice that is unfair, including violations of FEDERAL LAW. Bus. & Prof. Code Sec. 17200; Cel-Tech Communications v. Los Angeles Cellular Telephone Co. (1999) 20 Cal. 4th 163, 180; People v. Persolve, LLC (2013) 218 Cal. App. 4th 1267 [subheading "3" under "Discussion"; liability for federal law violation]. The unfair competition law violation may be stated against the creditor and creditor's counsel. Jerman v. Carlisle, McNellie, Rini, Kramer & Ulrich LPA, 130 S.Ct. 1605 (2010) 6 7 [collection law firm liable for violations of law in loan collection]; People v. Persolve, LLC (2013) 218 Cal.App.4th 1267 [subheading "3" under "Discussion"; liability for federal law violation]. Here, 8 9 PORTFOLIO's pursuit of a debt in violation of the ECOA, and COLLECTION ATTORNEYS's violation of the Fair Debt Collection Practices Act, as well as PORTFOLIO's breach of the covenant 10 11 of good faith and fair dealing, constitute unfair conduct and unfair business practices. Such conduct 12 may be the subject of fines and attorney's fees against said Defendants. Bus. & Prof. Code Sec. 13 17200.

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59. Each of the policies and practices of PORTFOLIO enunciated herein constitutes a separate unfair practice, and should be sanctioned separately, as provided by law. Furthermore, each act of PORTFOLIO facilitated by COLLECTION ATTORNEYS, and each independent wrongful act of COLLECTION ATTORNEYS, as alleged herein, constitutes a separate violation of the Unfair Competition Law, and should be sanctioned separately, as provided by law. Bus. & Prof. Code Sec. 17200; Jerman v. Carlisle, McNellie, Rini, Kramer & Ulrich LPA, 130 S.Ct. 1605 (2010) [collection law firm liable for violations of law in loan collection]; People v. Persolve, LLC (2013) 218 Cal.App.4th 1267 [subheading "3" under "Discussion"; liability for collection agency's federal law violation]; Cel-Tech Communications v. Los Angeles Cellular Telephone Co. (1999) 20 Cal. 4th 163, 180 B&P Code 17200 is extremely broad statute].

1 60. Based on Defendants' conduct, Plaintiff is entitled to her attorney's fees and costs herein. 2 Furthermore, the State of California is entitled to a statutory fine of \$1000 for each violation of law 3 found herein against Defendants. Plaintiff will turn any statutory fines awarded to the Attorney 4 General of the State of California, or to the District Attorney of the County of Los Angeles. 5 61. As a result of Defendants' actions and omissions, Plaintiff has suffered damage to her credit, loss 6 7 of employability, and loss of reputation, in a value subject to proof, but in excess of \$10,000. 8 9 SIXTH CAUSE OF ACTION: INJUNCTIVE RELIEF 10 [By MERAZ Against PORTFOLIO, COLLECTION ATTORNEYS, and Does 1-10, inclusive] 11 62. Plaintiff reincorporates and realleges the allegations stated above at Paragraphs 1-61 above herein, 12 as though fully re-stated at this place. 13 14 63. Plaintiff is informed and believes, and based thereon alleges, that Defendants' continuing 15 violations, have damaged and continue to damage her credit, reputation, employability, and income, 16 and place her and her family at great financial risk. She faces dire economic, familial, and future 17 professional consequences if this abuse does not stop immediately. Her losses to reputation, family, 18 credit, and employability, given her age of over 50, cannot be compensated monetarily. Such damage 19 to her credit, and personal and professional reputations would be irreparable; she could be denied 20 employment or advancement in employment, thus putting her family further at risk. 21 22 64. If Plaintiff suffers the consequences outlined above, which are the likely end result of Defendants' 23 discriminatory and unfair conduct, Plaintiff will suffer irreparable harm. There is no adequate legal 24 remedy for this loss of reputation and employability, as the economy continues to stagger and sputter.

1 65. Given the mandatory duties that PORTFOLIO succeeded to, as GE CAPITAL's successor in 2 interest, and the duties placed upon COLLECTION ATTORNEYS by 15 USC Sec. 1692, as alleged 3 herein, and the state and federal judiciary's recognition of disparate impact and disparate treatment discrimination under ECOA, as well as California's strong policies against abusive collection, Plaintiff 4 5 has a high probability of success at trial on the merits of her civil rights claim. See, for example, Ramirez v. Greenpoint Mortgage Funding, Inc., 633 Fed.Supp.2d 922, 926-928 (N.Dist. Cal., 2008) 6 [actionable disparate impact discrimination pursuant to the Equal Credit Opportunity Act, based on 7 8 authority established under the Federal Housing Act]. 9 66. Based on the foregoing, the Court should enjoin all Defendants, both named and fictitious, from 10 11 recovering the amount demanded in the underlying State Court Complaint, and from continuing any 12 and all conduct in violation of the ECOA and the FDCPA. 13 14 15 SEVENTH CAUSE OF ACTION: DECLARATORY RELIEF 16 By MERAZ Against PORTFOLIO, COLLECTION ATTORNEYS, and Does 1-10, 17 inclusive] 18 19 67. Plaintiffs reincorporate and reallege the allegations stated above at Paragraphs 1-66 above herein, 20 as though fully re-stated at this place. 21 68. Plaintiff is informed and believes, and based thereon alleges, that an actual controversy has arisen 22 23 with regard to 1) PORTFOLIO's entitlement to funds, sought in a way that offends the federal laws in 24 favor of consumer protection and against discrimination; and 2) whether PORTFOLIO and 25 COLLECTION ATTORNEYS have acted in a way the offends the ECOA, among other laws, thus

COMPLAINT: EQUAL CREDIT OPPORTUNITY ACT; DEMAND FOR JURY TRIAL

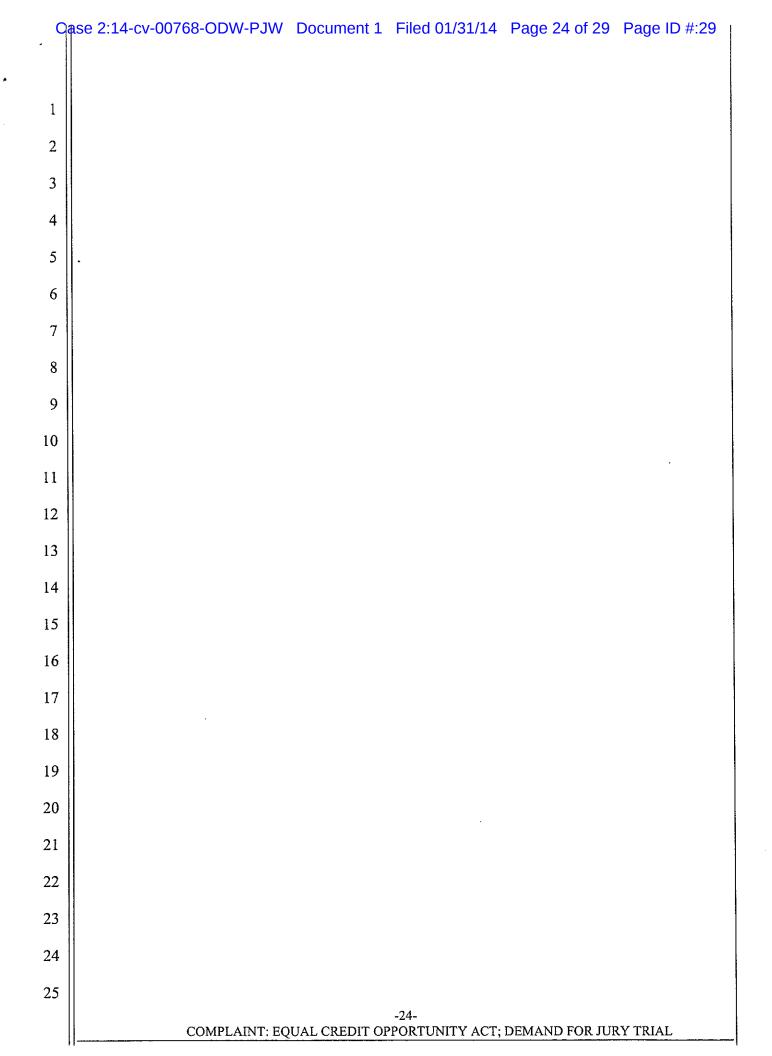
entitling Plaintiff to an injunction (e.g., rescission of the alleged agreement); and 3) whether PORTFOLIO and COLLECTION ATTORNEYS have engaged in and facilitated this violative 2 conduct, thus offending the FDCPA and the California law against unfair competition. Jerman v. 3 Carlisle, McNellie, Rini, Kramer & Ulrich LPA, 130 S.Ct. 1605 (2010); People v. Persolve, LLC 4 (2013) 218 Cal.App.4th 1267 [subheading "3" under "Discussion"; liability for collection agency's 5 federal law violation]. 6 7 69. WHEREFORE, the Court should settle these controversies, and issue declaratory relief. 8 9 10 11 12 13 14 **DAMAGES PRAYER:** 15 WHEREFORE, PLAINTIFF MERAZ seeks damages herein as follows 16 17 ON THE FIRST CAUSE OF ACTION 1. Actual damages according to proof, but in excess of \$10,000, including for emotional distress; 18 2. Injunctive, declaratory, and other equitable relief, including rescission; 19 3. Reasonable attorney's fees; 20 4. Punitive Damages; 21 5. Damages for Physical Injuries, based on Defendants' Conduct; 22 6. Such other and further relief as the Court deems just and proper; 23 ON THE SECOND CAUSE OF ACTION 24 1. Actual damages according to proof, but in excess of \$10,000, including for emotional distress; 25

COMPLAINT: EQUAL CREDIT OPPORTUNITY ACT; DEMAND FOR JURY TRIAL

1	2. Injunctive, declaratory, and other equitable relief, including rescission;
2	3. Reasonable attorney's fees;
3	4. Punitive Damages;
4	5. Damages for Physical Injuries, based on Defendants' Conduct;
5	6. Such other and further relief as the Court deems just and proper;
6	
	ON THE THIRD CAUSE OF ACTION
7	1. Actual damages according to proof, but in excess of \$10,000, including for emotional distress;
8	2. Injunctive, declaratory, and other equitable relief, including rescission;
9	3. Reasonable attorney's fees;
ا 10	4. Punitive Damages;
11	5. Damages for Physical Injuries, based on Defendants' Conduct;
12	6. Such other and further relief as the Court deems just and proper;
13	
İ	
14	ON THE FOURTH CAUSE OF ACTION:
15	1. Actual damages, according to proof, but in excess of \$10,000;
16	2. Reasonable attorney's fees;
17	3. For such other and further relief as the Court deems just and proper;
18	ON THE FIFTH CAUSE OF ACTION:
19	
20	1. Injunctive, declaratory, and other equitable relief;
21	2. Reasonable attorney's fees;
22	3. Statutory Penalties;
23	4. For such other and further relief as the Court deems just and proper;
24	ON THE SIXTH CAUSE OF ACTION:
25	1. An injunction, and/or other equitable relief, including rescission;
د.	-22- COMPLAINT: EQUAL CREDIT OPPORTUNITY ACT; DEMAND FOR JURY TRIAL
	Total mainted control of the order of the transfer of the transfer of the order of

ON THE SEVENTH CAUSE OF ACTION: 4 1. For declaratory relief; 5 2. For such other and further relief as the Court deems just and proper; 6 7 DATED: January 31, 2014 8 Respectfully submitted, 9 HERBERT WIGGINS, APLC 10 11 HERBERT N. WIGGINS 12 Attorneys for Plaintiff 13 14 15 **DEMAND FOR JURY TRIAL** 16 17 PLAINTIFF, M. MERAZ, HEREBY DEMANDS, A TRIAL BY JURY ON ALL CLAIMS FOR RELIEF HEREIN STATED, AND ON ALL CLAIMS THAT MAY BE STATED IN ANY AND 18 ALL AMENDED COMPLAINTS FILED HEREIN. 19 20 Dated: January 31, 2014 HERBERT WIGGINS, APLC 21 22 23 HERBERT N. WIGGINS 24

Attorneys for Plaintiff



AO 440 (Rev. 06/12) Summons in a Civil Action

UNITED STATES DISTRICT COURT

for the

Central District of California

M. MERAZ	
Plaintiff(s) V.	Civil Action No. CU 14-768-00W (PJW)
PORTFOLIO RECOVERY ASSOCIATES, LLC; LEGAL RECOVERY LAW OFFICES, INC., and DOES 1 through 10, inclusive	
Defendant(s)	

SUMMONS IN A CIVIL ACTION

To: (Defendant's name and address)

A lawsuit has been filed against you.

Within 21 days after service of this summons on you (not counting the day you received it) — or 60 days if you are the United States or a United States agency, or an officer or employee of the United States described in Fed. R. Civ. P. 12 (a)(2) or (3) — you must serve on the plaintiff an answer to the attached complaint or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer or motion must be served on the plaintiff or plaintiff's attorney, whose name and address are:

Herbert N. Wiggins / HERBERT WIGGINS, APLC / 5220 Clark Ave., Suite 347C / Lakewood, CA 90712 / 310.779.8847

If you fail to respond, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court.

Date: 1-31-14

CLERK OF COURT

Signature of Clerk or Deputy Clerk

UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

NOTICE OF ASSIGNMENT TO UNITED STATES JUDGES

This case has been	assigned to District Judge	Otis D. Wrigl	nt II and the assigned	d					
	Patrick J. Walsh								
	number on all documents filed	with the Court shoul	d read as follows:						
	CV14-768_ODW(PJWx)								
	ral Order 05-07 of the United Sta Judge has been designated to he								
All discovery relat	ed motions should be noticed o	n the calendar of the	Magistrate Judge.						
January 31, 201 Date	14	Clerk, U. S. D By <u>Rhonda M</u> Deputy Cl	arshall						
	NOTICE TO	COUNSEL							
A copy of this notice must be served with the summons and complaint on all defendants (if a removal action is filed, a copy of this notice must be served on all plaintiffs).									
Subsequent documents must be filed at the following location:									
Western Division 312 N. Spring Stree Los Angeles, CA 90		St., Ste 1053	Eastern Division 3470 Twelfth Street, Room 134 Riverside, CA 92501						
Failure to file at the pro	per location will result in your	documents being re	eturned to you.						
CV-18 (08/13)	NOTICE OF ASSIGNMENT TO U	UNITED STATES JUDGES							

CV-18 (08/13)

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

		CIV	IL COV	EN SHEET			
I. (a) PLAINTIFFS (Che	ck box if you are repr	esenting yourself)	DEFENDANTS	(Check box if you are rep	oresenting yourself [])	
M. MERAZ			PORTFOLIO RECOVERY ASSOCIATES, LLC; LEGAL RECOVERY LAW OFFICES, iNC.; AND DOES 1 through 10, inclusive				
(b) County of Residence	e of First Listed Plair	ntiff Los Angeles	County of Reside	nce of First Listed Defen	dant		
(EXCEPT IN U.S. PLAINTIFF CAS	ES)			(IN U.S. PLAINTIFF CAS	ES ONLY)		
(c) Attorneys (Firm Name representing yourself, pro					ame, Address and Telephone elf, provide the same infor	•	
HERBERT WIGGINS, APLC / H Lakewood, CA 90712 / 310.7		Clark Ave., Suite 347C /					
II. BASIS OF JURISDIC		•	(P	FIZENSHIP OF PR	INCIPAL PARTIES-For D x for plaintiff and one for d IF DEF	efendant)	
1. U.S. Government Plaintiff	3. Federal Qu Government	uestion (U.S. t Not a Party)		of This State of Another State	of Business in th	als State 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	
2. U.S. Government Defendant	4. Diversity (of Parties in	Indicate Citizenship Item III)	1	or Subject of a Country	- "i Ni	☐ 6 <u>6</u>	
171 - 11		3. Remanded from Appellate Court			insferred from Another	Multi- District tigation	
V. REQUESTED IN COM	APLAINT: JURY DE	MAND: 🔀 Yes 🖺] No	(Check "Yes" or	nly if demanded in comp	olaint.)	
CLASS ACTION under	F.R.Cv.P. 23:	Yes 🔀 No	Γ	MONEY DEMA	NDED IN COMPLAINT:	\$ Over \$10,000	
VI. CAUSE OF ACTION	(Cite the U.S. Civil Statut	te under which you are fi	ling and	— write a brief statemen	nt of cause. Do not cite jurisdic	tional statutes unless diversity.)	
15 USC Sec. 1691-1692; 42 U						•	
VII. NATURE OF SUIT (Place an X in one bo	ny only)					
OTHER STATUTES	CONTRACT	REAL PROPERTY CON	т	IMMIGRATION	PRISONER PETITIONS	PROPERTY RIGHTS	
☐ 375 False Claims Act	110 Insurance	240 Torts to Land	case recomes	462 Naturalization	Habeas Corpus:	820 Copyrights	
400 State	120 Marine	245 Tort Product		Application	463 Alien Detainee	830 Patent	
☐ Reapportionment ☐ 410 Antitrust	130 Miller Act	Liability 290 All Other Real		465 Other Immigration Actions	510 Motions to Vacate Sentence	840 Trademark	
430 Banks and Banking	140 Negotiable	Property TORTS		TORTS	530 General	SOCIAL SECURITY	
450 Commerce/ICC	Instrument 150 Recovery of	PERSONAL INJURY		RSONAL PROPERTY 370 Other Fraud	535 Death Penalty	☐ 861 HIA (1395ff)	
Rates/Etc.	☐ Overpayment &	310 Airplane			Other:	862 Black Lung (923)	
460 Deportation	Enforcement of Judgment	315 Airplane Product Liability	١٣	371 Truth in Lending	540 Mandamus/Other	863 DIWC/DIWW (405 (g))	
470 Racketeer Influenced & Corrupt Org.	151 Medicare Act	320 Assault, Libel 8		380 Other Personal Property Damage	550 Civil Rights 555 Prison Condition	864 SSID Title XVI	
480 Consumer Credit	152 Recovery of	Slander 330 Fed. Employers		385 Property Damage		865 RSI (405 (g))	
490 Cable/Sat TV	Defaulted Student Loan (Excl. Vet.)	Liability	, L	Product Liability BANKRUPTCY	Conditions of Confinement	FEDERAL TAX SUITS	
850 Securities/Com-	153 Recovery of	340 Marine		422 Appeal 28	FORFEITURE/PENALTY	870 Taxes (U.S. Plaintiff or Defendant)	
☐ modities/Exchange ☐ 890 Other Statutory	Overpayment of Vet. Benefits	345 Marine Produc Liability		USC 158 423 Withdrawal 28	625 Drug Related Seizure of Property 21	871 IRS-Third Party 26 USC	
☐ Actions	160 Stockholders'	350 Motor Vehicle		USC 157	USC 881		
891 Agricultural Acts	L_J Suits	355 Motor Vehicle Product Liability		CIVIL RIGHTS	690 Other		
893 Environmental Matters	190 Other Contract	360 Other Personal	'	440 Other Civil Rights	LABOR 710 Fair Labor Standards		
895 Freedom of Info.	195 Contract	362 Personal Injury	<i>-</i> 1	441 Voting 442 Employment	□ Act		
896 Arbitration	Product Liability 196 Franchise	Med Malpratice 365 Personal Injury	.	443 Housing/	720 Labor/Mgmt. Relations		
	REAL PROPERTY	Product Liability		Accommodations 445 American with	740 Railway Labor Act		
899 Admin. Procedures Act/Review of Appeal of	State of the Street, the analysis of the state of the street of the street of the State of the S	367 Health Care/ Pharmaceutical		Disabilities-	751 Family and Medical		
Agency Decision	Condemnation 220 Foreclosure	Personal Injury Product Liability		Employment 446 American with	790 Other Labor		
950 Constitutionality of	230 Rent Lease &	368 Asbestos		Disabilities-Other	Litigation		
State Statutes '	Ejectment	Personal Injury Product Liability		448 Education	791 Employee Ret. Inc. Security Act		
		-					

FOR OFFICE USE ONLY:

Case Number:

CIVIL COVER SHEET

Case 2:14-cv-00768-ODW-PJW Document 1 Filed 01/31/14 Page 28 of 29 Page ID #:33

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII. VENUE: Your answers to the questions below will determine the division of the Court to which this case will most likely be initially assigned. This initial assignment is subject to change, in accordance with the Court's General Orders, upon review by the Court of your Complaint or Notice of Removal.

Question A: Was this case removed from state court?		STATE CASE WAS PENDING IN THE COUNTY OF:					INITIAL DIVISION IN CACD IS:			
Yes X No	Los Angeles						Western			
If "no, " go to Question B. If "yes," check the	Ventura, Santa Barbara, or San Luis Obispo						Western			
box to the right that applies, enter the corresponding division in response to		Prange					Southern			
Question D, below, and skip to Section IX.	R	iverside or San Bernardino	············				Eastern		107	
		ALEE TO THE SECOND SHOW THE SECOND AND A SECOND	WN0010604//755/75	NAME AND DESCRIPTION OF THE PARTY AND ADDRESS	autore			and the Control of th	Philipping Condition And Annual Condition Condition Condition	
Question B: Is the United States, or one o its agencies or employees, a party to this action?	r	if the United States, or one of its agencies of employees, is a party, is it:					INITIAL			
│ Yes ☒ No		A PLAINTIFF?		A DEFENDANT?				DIVISION IN CACD IS:		
		Then check the box below for the county in which the majority of DEFENDANTS reside.								
If "no, " go to Question C. If "yes," check the		os Angeles		Los Angeles				West	ern	
box to the right that applies, enter the corresponding division in response to		entura, Santa Barbara, or San Pbispo	Luis	Ventura, Santa Barbara, or San Luis Obispo			Luis	Western		
Question D, below, and skip to Section IX.		Orange			Orange			Southern		
	R	Riverside or San Bernardino		Riverside or San Bernardino		Eastern		rn		
	☐ C	Other		Other		Western		ern		
Question C: Location of Dialoutiffs, defendants, and claims?	A. ngeles unty	B: Ventura, Santa Barbara, or San Luis Obispo Counties	C. Orange (Cour	ty	D. Riverside or San Bernardino Counties	SALAS SERVICES SERVICES AND	E. e the Central t of California	F, Other	
Indicate the location in which a majority of plaintiffs reside:	<u> </u>				20000000					
Indicate the location in which a majority of defendants reside:							× □			
Indicate the location in which a majority of claims arose:	Indicate the location in which a									
			5.6.87							
C.1. Is either of the following true? If so, o	heck th	e one that applies:	C.2. Is	eith	er of	f the following true? If so,	check the	one that applies:	~	
2 or more answers in Column C			2 or more answers in Column D							
only 1 answer in Column C and no	answer	s in Column D	only 1 answer in Column D and no answers in Column C							
Your case will initially be assigned to the SOUTHERN DIVISION, Enter "Southern" in response to Question D, below.				Your case will initially be assigned to the EASTERN DIVISION. Enter "Eastern" in response to Question D, below.						
If none applies, answer question C2 to the right.				If none applies, go to the box below.						
		Your case will i WES' Enter "Western" in r	TERN DIVIS	NOI						
Question D: Initial Division?						INITIAL DIVIS	ION IN CAC	D		
Enter the initial division determined by Question A, B, or C above:				Westerm						

CV-71 (11/13) CIVIL COVER SHEET Page 2 of 3

Case 2:14-cv-00768-ODW-PJW Document 1 Filed 01/31/14 Page 29 of 29 Page ID #:34

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA **CIVIL COVER SHEET**

IX(a). IDENTICAL CAS	SES: Has this act	ion been previously filed in this court and dismissed, remanded or closed?	× NO	YES
If yes, list case num	ber(s):			
IX(b). RELATED CASE	S: Have any case	es been previously filed i n this court that are related to the present case?	X NO	☐ YES
If yes, list case numl	ber(s):			
Civil cases are deemed	related if a previo	usly filed case and the present case:	(4)	
(Check all boxes that app	oly) 🔲 A. Arise f	rom the same or closely related transactions, happenings, or events; or		
	B. Call fo	r determination of the same or substantially related or similar questions of law and fact,	; or	
	C. For ot	ner reasons would entail substantial duplication of labor if heard by different judges; or	e e	
	D. Involv	e the same patent, trademark or copyright <u>, and</u> one of the factors identified above in a,	b or c also is pre	sent.
other papers as required by	THE CV-71 (JS-44) (law. This form, api	DATE: Civil Cover Sheet and the information contained herein neither replace nor supplement proved by the Judicial Conference of the United States in September 1974, is required prose of statistics, venue and initiating the civil docket sheet. (For more detailed instructions)	t the filing and se	ervice of pleadings or I Rule 3-1 is not filed
Key to Statistical codes relat	ting to Social Secur	ty Cases:		
Nature of Suit Code	Abbreviation	Substantive Statement of Cause of Action		
861	HIA	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social include claims by hospitals, skilled nursing facilities, etc., for certification as providers (42 U.S.C. 1935FF(b))		
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Hea 923)	lth and Safety Ac	t of 1969. (30 U.S.C.
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405 (g))	e Social Security	Act, as amended; plus
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under amended. (42 U.S.C. 405 (g))	Title 2 of the Soci	ial Security Act, as
864	SSID	All claims for supplemental security income payments based upon disability filed und	der Title 16 of the	e Social Security Act, as

All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405 (g))

864

865

SSID

RSI

amended.